



Beer Head Caravan Park

Beer, Seaton

Devon

EX12 3AH

Conditions of your Stay - Accommodation

- 1) By paying your £50 deposit you acknowledge that you agree to the conditions of your stay
- 2) The full balance is due within a week of your arrival – you will receive an email reminder nearer the time of your stay
- 3) Our refund policy – should you cancel your booking then your deposit may be transferred to a future booking. This is decided at the discretion of management. Should you cancel your booking up to 2 weeks prior to your holiday, your deposit will not be returned
- 4) If you need to call the emergency service, please after inform Reception
- 5) The geological nature of the park means care must be taken while walking and driving on the grass especially when it is wet
- 6) Children - parents / guardians are always to be responsible for their children whilst on the park
- 7) Please inform us in advance if you are a large single gender party
- 8) We do all that we can to ensure you enjoy your stay. However, if a problem does occur please inform us immediately allowing us to resolve any issues
- 9) You must always comply with our speed limit on the park. All vehicles are at the owner's risk and we cannot accept any responsibility for loss or damage. There are no allocated parking spaces
- 10) Dogs are always welcome but please keep them on a lead. Please clean up after them. Under any circumstances they must not be left unattended inside your accommodation
- 11) We have a strict no smoking policy inside all our caravans and lodges
- 12) If any member of your party has an allergy to pets, we strongly recommend that you do not book accommodation which accepts pets. We cannot guarantee that pets have never occupied any of our caravans or lodges
- 13) Your information will be kept for administrative purposes only. Under no circumstances will this information be provided to a third party

Tel: 01297 21107

Fax: 01297 21107

VAT No.: 140 9895 44

Email: office@beer-head.com

Website: www.beer-head.com

Proprietors: J.W. Dormor, R.M. Dormor and R.P. Dormor