



Beer Head Caravan Park Beer

Seaton
Devon
EX12 3AH

Our Terms & Conditions - The Lookout Tower

BOOKING DETAILS

- The Lookout Tower is designed to accommodate four but must not exceed six people
- A £500 deposit is required at the time of booking, the remaining balance should then be received by us not later than 4 weeks before the start of the holiday. Reservations made within four weeks of the start of the rental period require full payment at the time of booking

INSURANCE

- All our guests are strongly recommended to arrange a comprehensive travel insurance policy (including cancellation & covid cover) and to have full cover for the party's personal belongings, public liability, accidents, civil liability, and damage etc

CANCELLATION

- In the event of cancellation on the part of the guest, refunds of the balance will be made if we are able to re-let the property and any expenses or losses incurred in so doing will be deducted from the refundable amount. Please note your £500 deposit is non-refundable
- If we are forced by unforeseen circumstances to cancel a reservation, you will be refunded in full

ARRIVAL AND DEPARTURE TIMES

- Check in is any time after 3pm on the day of your arrival, we can text you if it is available earlier. Please vacate the property no later than 10am on the day of departure

GUEST RESPONSIBILITY

- We endeavour to maintain a high standard of cleanliness and comfort at all times. If you could please leave the Lookout Tower as you found it, that would be much appreciated
- The Lookout Tower is strictly NON-SMOKING and PET FREE
- We understand accidents happen so please notify us of any breakages/damage as soon as possible so that a replacement can be found for the next guests

Tel: 01297 21107
Fax: 01297 21107

VAT No.: 140 9895 44

Email: office@beer-head.com
Website: www.beer-head.com

Proprietors: J.W. Dormor, R.M. Dormor and R.P. Dormor

GUEST RESPONSIBILITY CONT.

- We reserve the right to enter the property at any time should the need arise and carry out general maintenance duties
- Use of the sauna is solely at the responsibility of the user – please see further guidelines at the premises

PARKING

- There is ample parking outside the Lookout Tower and extra parking / space is available if required
- All vehicles are left at the owner's risk

SERVICES

- All services i.e., Electric, Water and WIFI are included within the price

FURTHER INFORMATION

- Tourist information brochures, leaflets and guidebooks are available at The Lookout Tower together with a guest welcome manual containing all the local information, emergency contact numbers and instructions you should need